2014 myCasereview User Manual

Anonymous, High Quality, Expert Review

myCasereview is a web-based expert review tool for child abuse medical providers across the world. The intent of myCasereview is to improve documentation and diagnostic accuracy of child sexual abuse evaluations through the anonymous review of cases by our Expert Panel.





Midwest Regional Medical Academy



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Introduction

What is myCasereview?

This quality improvement project is approved by the American Board of Pediatrics (ABP) and qualifies for Maintenance of Certification (MOC) Part 4 credit for Performance in Practice. For more information on ABP approved quality improvement projects and MOC credit requirements visit <u>www.abp.org</u>.

This project involves the submission of your sexual abuse cases that have been scrubbed of all identifying information. You may submit normal, indeterminate and abnormal cases for review. After the submission of each case you will receive feedback by a reviewer from our Expert Review Panel regarding your diagnostic accuracy and documentation. You will have the opportunity to either close the case and/or request additional follow up after receiving feedback from your anonymous Expert Reviewer.

What information will I need to submit a case?

- Patient demographic information
- History
- Physical exam findings
- Genital exam findings
- Anal exam findings
- Clinical images and/or video (A minimum of 2 images/video in the following digital still formats, JPEG, TIFF, BMP and GIF 1 MB (1,024 KB) or greater)
- Diagnostic Impression

Annual Subscription

***Providers associated with Children's Advocacy Centers receive a special price of \$25.00 per case. Cases can be purchased in bulk or pay as you go.

Annual Subscription Levels (Industrialized countries per World Bank)* Based on an annual contract and subject to cost increase upon renewal

Standard 12 Cases per Year = \$336.00 (\$28 /case) Premium 24 Cases per Year = \$648.00 (\$27/case) Executive 36 Cases per Year = \$900.00 (\$25/case) Per case = \$30.00

Annual Subsidized Subscription Levels (Developing countries per World Bank)* Based on an annual contract and subject to cost increase upon renewal

Standard 12 Cases per Year = 276.00 (13 / case)Premium 24 Cases per Year = 288.00 (12 / case)Executive 36 Cases per Year = 360.00 (10 / case)Per case = 15.00

For subscription information please contact Kori Stephens at kori.stephens@childrensmn.org.

HIPAA Compliance

VisualShare framework, applications and data center comply with the Health Insurance Portability and Accountability Act (HIPAA) privacy and security rules to ensure all patient information remains protected and confidential ensuring data or information is not made available or disclosed to unauthorized persons or processes. All VisualShare electronic features and functionality adhere to strict privacy and security rules regarding Protected Health Information (PHI) at three levels:

- 1) Access (administrative) controls
- 2) Physical that provides safeguards, measures, policies and procedures to protect VisualShare's electronic information systems and equipment, from natural and environmental hazards, and unauthorized intrusion and
- 3) Technical safeguards policy and procedures for authentication, encryption in transit and at rest that protects electronic health information and control access to it.

More information about **Visualshare** is available on their website at <u>www.visualshare.com</u> and can be requested from the Medical Academy Coordinator at 651-220-6784 or by emailing Kori Stephens at <u>kori.stephens@childrensmn.org</u>.





Step-by-Step Instructions

Case Creation

STEP 1: Go to <u>www.mycasereview.visualshare.com</u> and login with the credentials you received in your introductory email. If you need to register go to <u>http://www.mrcac.org/medical-academy/mycasereview/</u> and complete the form.

Welcome to myCasereview!					
The myCasereview program provides continuing education and quality improvement through anonymous expert review of child sexual abuse medical evaluations. Sign-In to get started:					
	Midwest Regional Medical Academy Anonymous, High Quality, Expert Peer Review Username Password Sign In				

NOTE: After logging in you will be able to purchase case credits and view your purchase history.

STEP 2: Create a case by clicking on your case cabinet listed below the welcome message. Once you click on our case cabinet you will have access to all previously submitted cases and cases in progress.

Name	Status
Test Cabinet	

STEP 3: You will now see the ability to "Add a Case" at the top of the page as well as a notification of how many credits are left on your account. Click "Add Case".

Midwest Regional	/ Home / Cabinets / Test Cabinet
Medical Academy	Add Case Test Group has 1 credits left.

STEP 4: Click **"Edit"** in the top right hand corner and provide a name for the case you would like to create. Do NOT use any identifying case information as the title of the case. Select the amount of time passed since the abuse occurred. Click **"Save"** to proceed to **"Demographics"**.

		Ed
Case Identifier	37NCTLS0E9	
Keywords		
Status	MustSetDateOfService	
Date of Service		
		* Required
uspected Abuse Type	Sexual	
		* Required
How much time has passed since the last suspected episode of abuse/assault	Less than 24 hours	Ψ.

STEP 5: Provide the required demographic information for the case you are uploading by clicking **'Edit'** and then click **'Save'** and proceed to the next step.

Date of Birth	01/01/01			
			* Required	
ge on Date of Service	Years	13		
	Months	4		
	Days			
Gender	💿 Female 💿 Ma	le	* Required	
Race/Ethnicity	× White		*	
	+			



STEP 6: After completing the demographic information you will now have unlocked the remaining case flow including *History, Physical Exam, Genital Exam, Anal Exam, Clinical Images/Video* and *Initial Diagnostic Impression*. Add case information to each section as you did before by clicking 'Edit' in the top right hand corner of each section and then 'Save' before moving to the next step.

STEP 7: You must upload a **MINIMUM of 2** clinical images and/or video. Follow the instructions provided on the screen to upload images and videos from your computer or wherever you have them saved. Once you're files have uploaded successfully you will see the image name turn green as seen in the image below.

Clinical Images/Video			Save	Cancel
Instructions for submitting clinical images				
 You will need to upload a minimum of two (2) image Acceptable image formats include: JPEG and TIFF 	es to submit your case for review			
STEP ONE: Click the Edit button STEP TWO: Click the Select files button STEP THREE: Utilize the Browse Window to locate the im STEP FOUR: Select the image(s) you would like to upload	nage files on your computer. d and click OPEN.			
You will see a GREEN bar over the image file name green bar. STEP FIVE: Repeat steps 1 through 3 to unload at least t	once it has been successfully uploaded.	Please do not move away from this scre	een until all image fi	les have a
STEP SIX: Click the Save button to generate a gallery of y	your image thumbnails that will appear be	ow these instructions.		
Select files drop files here to upload				Done 🕑
dexhalloween2012.jpeg				100%
st ws_Fall_Leaves_2560x1600.jpeg				100%
Image	Name	Delete		

After clicking 'Save' you will see your images and/or videos as thumbnails as below.



- **STEP 8:** In the box provide a detailed description of your diagnostic impression and select your diagnostic impression from the drop down list provided
- **NOTE:** You <u>**MUST**</u> provide a diagnostic impression to complete the creation of a case. Once you click, ' Save Impression', the case will be complete and you will no longer have the ability to edit any of the case information.

Initial Diagnostic Imp	ression	Save	Cancel
Explain your diagnostic impression of the exam findings in detail	Explanation		
Your Diagnostic Impression	Indeterminate findings for sexual abuse	* Required	

STEP 9: Once you have successfully completed a case you will see the notification pictured below at the top of the screen '**Case Has Been Submitted. Waiting for Reviewer Assignment.**' Your case will be sent to the myCasereview administrator and anonymously assigned an Expert Reviewer who will review your case within 48 hours.

Midwest Regional	/ Home / Cabinets / Test Cabinet / Test Case July 2014
Medical Academy	Case Has Been Submitted. Waiting for Reviewer Assignment.

Expert Reviewer Feedback

STEP 1: After the reviewer assigned to your case has completed the review of your case and you will receive an e-mail notification. Follow the instructions in this e-mail and log back in to myCasereview to review the feedback and suggestions provided by the Expert Reviewer.

From your Case Cabinet you will now see the case that has been reviewed is highlighted in RED.

				Search
Created	Name	Status	Owner	Keywords
07/16/2014	Test Gase July 2014	OpenFinalDiagnosticImpression	.numo_test	

STEP 2: Click on your case and scroll to the bottom of the page to review the Expert Reviewer's feedback.

STEP 3: Click on 'Add Final Diagnostic Impression' to submit your final impression and respond to the Expert Reviewer's feedback.

Midwest Regional Medical Academy	/ Home / Cabinets / Test Cabinet / Test Case July 2014
	Add Final Diagnostic Impression

STEP 4: The last step of the case workflow is to Accept or Reject the Expert Reviewer's review.

Accept / Reject Revie	W		Save Cancel
Case Review Status	Accept	* Required	
			Save

If you Accept the review it will officially close within the system. If you Reject a review you will be contacted by the myCasereview Administrator to ensure your questions and concerns are resolved. **NOTE:** Your completed case will now turn green in your Case Cabinet.

				Search
Created	Name	Status	Owner	Keywords
07/15/2014	Test Case July 2014	Closed	nurse_test	
		27		

Questions

If you have any questions or concerns, please contact Kim Martinez at 612-759-9344 or email <u>kim.martinez@childrensmn.org</u>.